L Number	Hits	Search Text	DB	Time stamp
6	9643	(call adj center) or acd or (automatic adj call adj distribut$3)	USPAT; US-PGPUB; EPO; JPO; DERWENT	2004/06/24 12:06
7	2573136	queue$3 or hold$3	USPAT; US-PGPUB; EPO; JPO; DERWENT	2004/06/24 12:06
8	3638	((call adj center) or acd or (automatic adj call adj distribut$3)) and (queue$3 or hold$3)	USPAT; US-PGPUB; EPO; JPO; DERWENT	2004/06/24 12:06
9	12521	callback or (call adj back) or (call$3 adj back)	USPAT; US-PGPUB; EPO; JPO; DERWENT	2004/06/24 12:07
10	668	(((call adj center) or acd or (automatic adj call adj distribut$3)) and (queue$3 or hold$3)) and (callback or (call adj back) or (call$3 adj back))	USPAT; US-PGPUB; EPO; JPO; DERWENT	2004/06/24 12:07
11	1979	(busy or unavailab$5 or unreach$4) near5 (agent or operator or attendant)	USPAT; US-PGPUB; EPO; JPO; DERWENT	2004/06/24 12:09
12	154	(((((call adj center) or acd or (automatic adj call adj distribut$3)) and (queue$3 or hold$3)) and (callback or (call adj back) or (call$3 adj back))) and ((busy or unavailab$5 or unreach$4) near5 (agent or operator or attendant))	USPAT; US-PGPUB; EPO; JPO; DERWENT	2004/06/24 12:46
14	2	20020101977.pn.	USPAT; US-PGPUB; EPO; JPO; DERWENT	2004/06/24 12:48
15	2	6574329.pn.	USPAT; US-PGPUB; EPO; JPO; DERWENT	2004/06/24 12:48
16	10	("4764919" | "4788715" | "5185782" | "5291552" | "5299259" | "5691973" | "5692033" | "RE36416" | "6035027" | "6088436").PN.	USPAT	2004/06/24 12:49